



You Need to be a Stonger Leader

Ann Golden Eglé, MCC August 2010

Two separate studies reveal that employees spend *one third* of their working time complaining about management. Every leader I share this staggering statistic with quickly replies: "That wouldn't be true in my company." I wonder how well they know their employees.

You'll never completely stop your employees from finding fault in the way their company is run. A recent Harvard Business Review article on 'gossip' suggests that leaders pay more attention to what's being said behind closed doors as it is symptomatic of a larger problem.

If leaders were doing their job to the best of their ability then there would be little room to complain. In this economy many leaders have gotten warn down, or lazy. Anyone can get by as a leader when the times are good, but times are tough for leaders today.

Additionally, few new leaders are taught the art of leadership. Most are promoted because they are good at something, not necessarily at what it takes to be a great leader: communication, compassion, focus, motivation or big picture thinking. This is a learned art.

Studies show that as much as 40% of newly promoted leaders fail within the first year.

Today more than ever you need your employees to perform at their highest capacity. This means that you need to perform at your highest capacity.

Below are some highly effective changes my 'leader' clients have made to attain greater results in their respective companies:

- **Get over yourself.** Leadership is not about a power or ego trip. It's about being an inspiring conduit between your company goals and the good people who report to you.
- See each worker as an individual. Don't group them together as one big disappointment or success story. Each has their own strengths. They need to feel individually seen, encouraged and valued by you.
- Focus on the positive. I too often hear about staff meetings that ramble on about the woes of their particular market. Your people don't need to hear this from you. They need a positive picture of where you are headed with their assistance.
- Show employees where they fit into the larger picture. One client created a gigantic diagram on a white board in their conference room portraying how each role (name and title) relates to the others in supporting corporate goals. Now that's motivating.
- Reward employee's creativity. Another client rewards employee's 'dumbest' idea at their monthly meeting with a lunch with the CEO to explore the idea. Often times this 'dumb' idea turns into something great that management would not have considered.

If you are a leader at any level in your organization (and you don't have to have the title to be a leader) please take this role seriously. In doing so with an eye on constantly improving your skills, you'll soon learn that the rewards of leadership far outweigh the challenges.

I challenge you to immediately select of the above approaches to strengthen your leadership effectiveness. You know where you can improve. Do it today.

Read all of Ann's Writing and Wisdom at: http://gvasuccess.com/writing-and-wisdom.htm

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